

Please read the following agreement terms. You will be required to accept the terms at the bottom of the page.

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**Debian (2015)**

Agreement Code: **184521**

Z Code: **ZTKV**

Location: **Frankfurt, Germany (FRA)**

Valid Travel Dates: **8/5/2015 - 8/25/2015**

When twenty (20) or more passengers fly to the Event Location utilizing the Z Code referenced above, this Agreement provides the Discounts described below on United Flights. United Flights are flights operated by United or operated by other airlines and branded United Express as well as the carriers listed below.

- **Flights via the Atlantic:** Flights are marked and/or operated Air Canada ("AC"), Austrian Airlines ("OS"), Tyrolean Airways (VO), Brussels Airlines N.C. ("SN"), Lufthansa German Airlines ("LH"), Swiss International Air Lines LTD ("LX"). Additional carriers for travel within Europe, Middle East, Africa and India may be permitted between select cities. Check the rule conditions in your GDS system for these additional airline partners.
- **Flights via the Pacific:** United codeshare flights operated by All Nippon Airways ("NH")

Note: united.com bookings and Canada Point of Sale itineraries only include United operated and marketed flights and United codeshare flights operated by AC, OS, SN, LH, LX and NH. Canada Point of Sale flights marketed by AC and all flights for Japan point of origin are excluded.

- **Discounts:** The following time of ticketing ("TOT") discounts are non-commissionable (including any retroactive commission) and are not cumulative. Travel to the event must be for the purpose of attending the event and within the valid travel dates indicated above.
- Discounts level applicable based on 1st letter of published tariff fare purchased.

**Within US 50 States and between US 50 States and Canada**

Booking Class	Applicable (TOT) Discount
F, J, Y	10%
C, A, B, M, E, U, H	5%
D, Z, P, Q, V, W, S, T, L, K, G, N	2%

**(US 50 States / Canada / Mexico /Central America) to/from (Europe / Middle East / Africa and India)**

\* Minimum night stay is 3 days or per the published fare rule - least restrictive rule applies.

Note: No discount allowed for P class of service however P class is combinable with below classes of service. No discount allowed for O class of service, however, O class of service is allowed on AC operated flights in combination with below classes of service.

Booking Class	Applicable (TOT) Discount*
A, M, U, H, Q, V, W, S	10%
F, J, C, D, Z, Y, B, T, L, K	5%

**To/From all other international destinations**

Booking Class	Applicable (TOT) Discount
F, A, J, C, Y, B, M, E, U, H	10%
D, Z, P, Q, V, W, S, T, L, K, G, N	5%

**A. Reservation Information:**

**US 50 States & Canada Customers:** call your professional travel agency, book online via united.com or call United Reservations Meetings Desk at 800-426-1122 and provide the Z Code **ZTKV** and Agreement Code **184521**. For all tickets issued through United Meetings Reservations Desk, there will be a \$25 per ticket service fee collected. This fee is subject to change without notice. Such service fee is nonrefundable and applies to all itineraries, one-way or round-trip.

**Customers outside the US 50 States & Canada:** call your professional travel agency, book online via united.com or email [groupmeetings@united.com](mailto:groupmeetings@united.com) and provide your preferred itinerary, agreement code and meeting Z code. Please allow 24 hours for email requests to be processed.

Reservations booked online via united.com will receive an **additional 3% discount\*** without a service fee. Enter both your Z-code and Agreement code (without a space) in the Offer Code Box. \*Additional 3% discount applies to published fares only and excludes travel to/from Europe, Middle East, Africa and India.

**Travel agency bookings:** To avoid debit memos and ensure tracking for United Meetings Rewards, the Z-code must appear in the Tour Code box. **Note:** Do not add letters "IT" in the Tour Code box or any other information in the Tour Code box other than the Z-code. Visit United Meetings Policies and Procedures page included in this agreement for more information.

**B. United Meetings Rewards:**

For every **40** passengers that travel on United Flights to an event pursuant to this Agreement, Customer will earn 3 credits valid toward redemption from a menu of travel rewards. Refer to the United Meetings Rewards Menu for a list of the reward options. To earn credits, each ticket must include the Z Code **ZTKV** in the Tour Code Box.

For all agreements that have earned quarterly credits, Reward Credit Statements will be sent out quarterly.

Rewards and credit redemption levels are subject to change at any time without notice. Rewards may not be bartered or sold. Productivity counts will be based on the data in United's records, which in the event of a dispute will take precedence over data in any other records. Credits are valid 12 months from the end of the meeting.

**C. Miscellaneous Terms and Conditions:**

- a. **Termination and Amendments:** United may terminate or amend this Agreement at any time upon ten (10) days' prior written notice to Customer. If any such amendment is unacceptable to Customer, Customer may terminate this Agreement upon at least five (5) days prior written notice to United. United reserves the right to terminate this Agreement and cancel any associated reservations immediately on written notice, if United reasonably determines that ticketing pursuant to this Agreement is not in connection with a bona fide meeting/event.
- b. **Trademarks and Logos:** Customer shall not use any trade name, logo or service mark of United without first obtaining United's written approval of such use.
- c. **Confidentiality:** Customer shall not disclose to any third party this Agreement or any terms or conditions of this Agreement without the prior written consent of United, except for Customer's travel agency. Any breach of confidentiality will immediately render this Agreement null and void. Airline carriers included in the Agreement may disclose to each other Customer name, Z code, travel destination and validity of this Agreement.
- d. **Non-Assignment:** Customer shall not assign this Agreement or any right or obligation hereunder without the prior written consent of United.
- e. **Non-Waiver:** The right of United to require strict performance and observance of any of Customer's obligations hereunder shall not be affected in any way by any previous waiver, forbearance or course of dealing. Exercise by United of its right to terminate hereunder will in no way affect or impair its right to bring suit for any Customer default or breach of this Agreement.
- f. **Exclusion of Consequential Damages:** United will not be liable for any indirect, special, incidental, or consequential damages, including lost revenues, lost profits, or lost prospective economic advantage, whether or not foreseeable and whether or not based on contract, tort, or warranty claims or otherwise, arising from any performance or failure to perform under this Agreement, and Customer hereby releases and waives any claims against United regarding such damages.
- g. **Indemnification:** Customer will indemnify and hold harmless United and its officers, directors, employees, and agents (the "Indemnities") from and against any and all liabilities, damages, losses, expenses, claims, demands, suits, fines, or judgments, including but not limited to reasonable attorneys' fees, costs, and related expenses, which may be suffered by, accrue against, or be recovered from any of the Indemnities resulting from or arising out of or in connection with: (i) any breach by Customer of any of its obligations under this Agreement; or (ii) any negligence or intentional or willful misconduct of Customer in connection with this Agreement. The indemnity and hold harmless obligations of Customer pursuant to this section are of a continuing nature and will survive the termination or expiration of this Agreement.
- h. **Force Majeure/Delay:** Neither United or Customer will be responsible for delays or failure in performance caused by acts of God or governmental authority, strike or labor dispute, or for any other cause, whether similar or dissimilar, beyond the reasonable control of that party whose performance is affected. Notwithstanding the foregoing, United will not be liable to Customer for, and Customer hereby releases and waives any and all claims against United for any flight cancellation, schedule change, or other failure to accommodate any passenger arising under this Agreement.
- i. **Governing Law:** This Agreement and any dispute arising under or in connection with this Agreement, including any action in tort, shall be governed and construed by the laws of the State of Illinois, U.S.A., without regard to any conflicts of law principles which may direct the application of laws of any other jurisdiction.
- j. **Rules Governing Tickets:** All air transportation tickets issued by Customer hereunder or otherwise shall be subject to: (a) the terms and conditions of this Agreement; (b) the applicable carrier's Contract of Carriage; and (c) any rules and tariffs applicable to the general public for the class of fare purchased by passenger. Tickets may not be issued or used within any governmental, regulatory or taxing jurisdiction in which such issuances or use violates any tariff, law, order, regulation or taxation policy. Customer hereby acknowledges that actions such as, but not limited to, hidden-city ticketing, beyond-point ticketing, back-to-back ticketing, cross-border ticketing, fraud, speculative or abusive bookings and issuing tickets under this Agreement to individuals who do not qualify as a passenger are in violation of the Contract of Carriage and this Agreement. If Customer engages in any such prohibited activity or fraud, United may terminate this Agreement immediately upon written notice to Customer and any benefits earned but not used by Customer under the terms of this Agreement will be forfeited. Customer agrees to return any unused, forfeited benefits to United upon United's written request. Customer shall be responsible and/or liable for any violations for tickets issued that violate the terms and conditions of this Agreement, United's Contract of Carriage or the fare rules or tariffs applicable to the fare issued by the Customer.

# United Meetings Policies and Procedures

## Discounts:

- Discounts not applicable for point of origin Japan.
- Discount level applicable based on 1st letter of published tariff fare purchased.
- Fares may not be combined with any airline not listed in this agreement, any other certificate programs, coupons, or other discount offers.
- To qualify for a United Meetings discount, you must have at least twenty (20) people traveling from various origination cities to each event. Discounts are good for event travel only and are not valid for individual corporate or leisure travel.
- Qualifying events include: conferences, conventions, corporate meetings, training classes, trade shows and executive education classes. Qualifying executive education classes are defined as graduate-level classes taking place over a short-duration of time (less than 10 weeks).
- Discounts may not apply to (10) or more people traveling together on the same United Flight (i.e., group travel). United offers a separate program to accommodate group travel.

### For Group travel:

US 50 States & Canada Customers: call United Groups at 800-426-1122 for group information and pricing or submit a request via [united.com/groups](http://united.com/groups).

Customers outside the US 50 States & Canada: to submit a group request or contact your local United Reservations office, visit [united.com/groups](http://united.com/groups).

## Meeting reservations and ticketing:

- Attendees may book through [united.com](http://united.com) and receive an additional 3% discount\* without a service fee. Enter both your Z-code and Agreement code (without a space) in the Offer Code Box. Note: additional 3% discount excludes travel to/from Europe, Middle East Africa and India.  
*\*Additional 3% discount applies to published fares only.*
- Discount level applicable based on 1st letter of published tariff fare purchased.

**In addition to booking reservations through [united.com](http://united.com), attendees can also book through a travel agency or United Reservations:**

### US and Canada:

- Contact their preferred travel agent and provide the discount program information (see Travel agent information below)
- Call United Meetings Reservations: 800-426-1122 (a service fee will apply)  
7:00 a.m. - 9:00 p.m. CST M-F  
8:00 a.m. - 6:00 p.m. CST S-S

### All other locations:

- Contact their preferred travel agent and provide the discount program information (see Travel agent information below)
- Email your preferred itinerary and Meeting agreement and Z codes to United Meetings at [groupmeetings@united.com](mailto:groupmeetings@united.com). Please allow for 24 hours for email requests to be processed.

## Travel agent information:

When making reservations through your travel agency, provide them with the following important information

- United has filed a generic account code with ATPCO for auto-pricing the Meeting discounts. For information on the correct account code to use, please have travel agencies email United Meetings Administration at [meetings@united.com](mailto:meetings@united.com)
- Provide them with the Meeting Z code and Agreement code and valid travel dates.
- **To avoid debit memos and ensure proper tracking for United Meetings Rewards, the Z-code only must appear in the Tour Code box. Note: Do not add letters "IT" in the Tour Code box or any other information in the Tour Code box other than the Z-code.**
- Include in the reservation a single OSI message as follows- United Meetings <z code> i.e. United Meetings Z123
  - Debit memos may be issued if the OSI message is not included in the reservation.
- Ticketing valid on UA/LH/LX/AC/OS/SN/NH ticket stock.
- Discount level applicable based on 1st letter of published tariff fare purchased.

## United Meetings Rewards Menu

### Round-trip Travel Certificates

- Valid for one confirmed round-trip ticket on United Flights.
- Valid for one year from date of issue.
- Seats are capacity controlled and may not be available for all flights and times. Travel must be booked in the class of service shown on the certificate. Other terms and conditions apply.

#### To/From 48 United States, Canada, Alaska, Caribbean, Mexico

- 3 Credits - Coach Travel Certificate** (Booked in K class of service)
- 6 Credits - Coach Travel Certificate** (Booked in H class of service)
- 8 Credits - First Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in R class of service)

#### Central America and Hawaii To/From 48 United States, Canada, Alaska, Caribbean, Mexico

- 6 Credits - Coach Travel Certificate** (Booked in K class of service)
- 12 Credits - First/Business Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in R class of service)

#### To/From Asia, Micronesia, Cairns

- 6 Credits - Coach Travel Certificate** (Booked in K class of service)
- 12 Credits - First/Business Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in R class of service)

#### Europe To/From 48 United States, Canada, Alaska, Caribbean, Mexico, Central America, Hawaii

- 6 Credits - Coach Travel Certificate** (Booked in K class of service)
- 28 Credits - First/Business Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in R class of service)

#### South America, Micronesia To/From 48 United States, Canada, Alaska, Caribbean, Mexico, Central America, Hawaii, Europe

- 12 Credits - Coach Travel Certificate** (Booked in K class of service)
- 28 Credits - First/Business Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in K class of service)

#### To/From Africa, Asia, Australia, India, Middle East

- 12 Credits - Coach Travel Certificate** (Booked in K class of service)
- 38 Credits - First/Business Class Travel Certificate (Front 2 cabin aircraft, middle 3 cabin aircraft)** (Booked in R class of service)

### Confirmed Upgrade Certificate

#### 2 Credits - Confirmed Upgrade Certificate

- Valid for one confirmed First Class upgrade when presented with a United Flight, fare-paid ticket for travel to/from the 48 contiguous United States, Alaska, Canada, Mexico and Caribbean.
- Upgrade (Booked in R class – Only valid for Y, B, M, E, U, H, Q, V, W, S, T, L, or K class fares).
- May not be combined with complimentary transportation authorizations and certain fares.
- Subject to capacity controls, which limit the number of seats available for First Class travel. Not valid on BusinessFirst service.

### United Club Membership

#### 3 Credits - One year United Club Membership

United Club is a private membership club, located at our busiest airports. The comfort and privacy of these clubrooms allow you to take care of business, conduct a meeting, make phone calls or just relax between flights in pleasant surroundings.

- Membership is valid for one year from date of issue.

### United Club Passes

#### 2 Credits - Ten (10) United Club Passes

Experience the service and comfort of our clubrooms.

- Each pass admits one person for one visit to any United Club.



### United Beverage Coupons

#### 1 Credit - Twenty (20) United Beverage Coupons

- Each coupon is valid for one complimentary premium beverage onboard United flights.

By clicking on accept below, you are acknowledging that you have the authority to represent the attendees of Debian and that you have read and agree to abide by all terms and conditions of this Agreement. Failure to adhere to all terms and conditions may result in termination of this Agreement.

Travel agencies issuing tickets pursuant to this agreement, may be subject to debit memos for failure to adhere to all terms and conditions.

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